

Bookings

Waitwhile

| Benefit | Bookings | Waitwhile |
|--|----------|-----------|
| Appointment Scheduling | ✓ | ✓ |
| Queue Management | | ✓ |
| Set up a calendar to schedule appointments with a group | ✓ | ✓ |
| Set up a calendar to schedule personal appointments | ✓ | ✓ |
| Schedule Zoom video meetings | ✓ | ✓ |
| Able to read calendar availability for Outlook users to ensure time available to be booked | ✓ | |
| A confirmation of the booking is sent to both the service provider's and customer's inboxes. The confirmation email contains an *.ics file attachment, which can then be added to the user's calendar with all relevant appointment details. | ✓ | |
| Has an app | ✓ | ✓ |
| Manages queues | | ✓ |

Appointment Scheduling: Appointment scheduling software enables companies to manage, monitor, schedule and book appointments with customers and staff through automated reminders.

Queue Management: Queue management software lets organizations manage their waiting rooms and customer queues to streamline the appointment and waiting process; letting guests check in online, showing wait times and keeping everyone informed via SMS and email.